



STATE OF DELAWARE  
**THE PUBLIC SERVICE COMMISSION**  
861 SILVER LAKE BOULEVARD, SUITE 100  
CANNON BUILDING  
DOVER, DELAWARE 19904

TELEPHONE: (302) 736-

7500

FAX: (302) 739-4849

June 28, 2007

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW, Room TW-B204  
Washington, DC 20554

RE: CG Docket 03-123 and DA 07-2762  
Telecommunications Relay Service (TRS) Consumer Complaint Logs

Dear Ms. Dortch:

This letter is in response to the Federal Communications Commission's (FCC) requirement that states and TRS providers maintain a consumer complaint log regarding all TRS complaints in their state (47 C.F.R. § 64.604). Verizon Delaware LLC. is the state contact for any TRS issues in Delaware. Julia Joyce is Verizon Delaware's assigned expert. Verizon's contracted vendor, Sprint, provides monthly complaint logs to Verizon and the Delaware Public Service Commission. Karl Ewan, of Sprint is the Delaware TRS Account Manager. The Complaint Log, for the period of June 1, 2006 to May 31, 2007, was submitted directly to the FCC by Sprint on June 20, 2007. A copy of this letter and a copy of the Complaint Log Summaries for Delaware are being filed electronically per the directions of the FCC Public Notice DA 07-2762.

Pursuant to 47 C.F. R. § 64.604(c)(2)(i), Constance A. Welde at the above address is the designated TRS person for the Delaware Public Service Commission to receive TRS complaints and inquiries, etc. Ms Welde's telephone number is (302) 736-7517 and her email address is [constance.welde@state.de.us](mailto:constance.welde@state.de.us). The Delaware Public Service Commission received no consumer complaints, grievances, inquiries or suggestions in the past year regarding TRS. Therefore, it has no summary complaint log to file with the FCC.

Sincerely,

/s/  
\_\_\_\_\_  
Constance A. Welde  
Public Utilities Analyst  
Delaware Public Service Commission

cc: Arlene Alexander, Consumer and Governmental Affairs Bureau (via email)  
Karl Ewan, Sprint- Delaware Relay (via email)  
Julia Joyce, Verizon Delaware LLC. (via email)